

## STATEMENT

### **Merseyrail Introduces Apple Pay**

**21 July 2015:** Merseyrail is making it even easier for customers to buy tickets and passes on the network, introducing Apple Pay, which allows people to make purchases on iPhone 6, iPhone 6 Plus, iPad and Apple Watch.

The Liverpool-based rail operator is the first train company to bring in Apple Pay for transactions over £20, meaning that all our products, including Railpasses, can be bought by this method of payment.

To pay by Apple Pay, customers swipe their Apple device over the chip and pin unit, as they would with a contactless credit or debit card.

Card numbers on a credit or debit card are not stored on an Apple Pay device or on Apple servers. Instead, a device account number is assigned, encrypted and securely stored on the customer's device. Each transaction is authorised with a one-time unique dynamic security code, rather than the security code from the back of the customer's card.

Apple Pay complements contactless payment, which has been available on Merseyrail since 2013.

Kaj Mook, customer services director, commented: 'Yet again, we are blazing a trail in the rail industry and are the first operator to adopt this service for transactions over £20. We're keen to make everything about travel on Merseyrail easier and more convenient, and Apple Pay does just that.'

**Ends**

#### **Notes to Editors:**

- *Merseyrail carries ca 110,000 passengers per weekday*
- *Merseyrail scores for reliability and punctuality averaged over 95 per cent during the last 12 months*
- *We operate one of the most intensively used networks in the UK with more than 800 trains per weekday*
- *Merseyrail is a 50-50 joint venture between Serco and Abellio*
- *Merseytravel is the transport executive body and delivery arm of the city region's Combined Authority*
- *Network Rail is the owner and operator of most of the rail infrastructure in the UK*
- *For further information, contact Alice Owen on tel 0151 955 2131.*